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Date: April 4, 2013, 3:42:26 PM EDT

To: "billh@ghohomes.com" <billh@ghohomes.com>

Subject: Kudos to Richard Soucie

Bill, this is June in Fieldstone Ranch. I want to just send a note to give Richard recognition for his customer service. His approach is always "let's get this done". His demeanor has been nothing but professional and I appreciate his attention to detail. He is a real asset to your team - can we just clone him 10 times over??

I've had a number of things to address and having the website to log and address issues is very helpful.

Thanks,
June